



VILAS COUNTY CHILD SUPPORT ENFORCEMENT AGENCY



330 COURT ST COURTHOUSE
EAGLE RIVER, WISCONSIN 54521
715/479-3705

For Immediate Release: November 2, 2010

**Contact: Joy Schmitz, Child Support Director
715-479-3705**

Is Your Debit Card Current?

“If you receive child support payments by debit card and have moved and not notified JPM Chase of your new address it is **URGENT** that you contact them immediately” said Joy Schmitz, Vilas Child Support Director. Updating your address can be done by calling JPM Chase at 1-866-817-0761 on online at www.myaccount.chase.com and use the message center to give JPM Chase your new address.

Between November 30, 2010 and December 31, 2010 a total of 19,662 child support debit cards will expire in Wisconsin. Debit cards are issued by JPM Chase who will automatically send customers a new card at the beginning of the month in which their current card expires. Cards are good through the last day of the month, but will not be valid the first day of the next month.

All debit cards are mailed to the last known address JPM Chase has on file. If an individual moved and did not report the new address to JPM Chase the card will not be forwarded, but returned to JPM Chase. When the cardholder reports that their card has expired and their address has changed after the fact to JPM Chase, it will take up to two weeks for a replacement card, unless the customer pays a fee for expediting the card.

If you have any questions regarding the process please contact your local child support agency. The telephone number for the Vilas County Child Support Agency is 715-479-3705.

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